

I AM THE NCR FASTLANE SELFSERV™ CHECKOUT CONVERTIBLE

NCR FastLane SelfServ™ Checkout Convertible enables the entire front-end to maximize lane availability and customer service

NCR FastLane SelfServ™ Checkout provides high levels of operational efficiency while improving the customer experience. The NCR FastLane SelfServ Checkout Convertible takes this a step further by offering the convenience of both self- and assisted-service options. The NCR FastLane SelfServ Checkout Convertible can quickly convert to fully assisted cashier lanes during peak periods when high-volume traffic and large baskets are at their highest—making it easy to provide your customers with the service they want and expect, when and how they need it most.

Offers the best of both worlds

Currently, when a store is not busy, cashiers in assisted checkout lanes either sit idle or engage in store duties away from the checkout area such as receiving orders, stock replenishment and back-office administration. When volumes suddenly spike, there is often a delay in moving associates back to the checkout lanes, which can result in the build-up of queues at the front end, negatively impacting customer service. With NCR FastLane SelfServ Checkout Convertible, you can quickly and efficiently change from self-service to assisted-service checkout as business needs dictate.

For you, this enables enhanced customer service while driving operational efficiency, staff productivity and asset utilization. For consumers, this means greater convenience since more lanes are open and more choices are available at the front end. Greater checkout availability in the store results in higher service levels due to shorter queues.



For more information,
visit www.ncr.com, or email retail@ncr.com.



Why NCR?

NCR Corporation (NYSE: NCR) is the global leader in consumer transaction technologies, turning everyday interactions with businesses into exceptional experiences. With its software, hardware, and portfolio of services, NCR enables more than 485 million transactions daily across retail, financial, travel, hospitality, telecom and technology, and small business. NCR solutions run the everyday transactions that make your life easier.

NCR is headquartered in Duluth, Georgia with approximately 29,000 employees and does business in 180 countries. NCR is a trademark of NCR Corporation in the United States and other countries.

Key features

- Offers all the benefits of NCR FastLane SelfServ Checkout with added operational efficiencies when you need them most
- Add-on components make this an affordable, easy-to-implement option
- Easily and converts from self-checkout mode to cashier mode
- Provides extreme adaptability for peak periods

Technical specifications

SEAMLESS POS INTEGRATION

- Support for DOS, Windows® and Linux® POS integration under Microsoft® Windows XP, POS Ready 2009, Windows 7 and POS Ready 7 environments
- Broad range of supported POS systems
- Toolkit for easy integration to other POS applications

INTUITIVE USER INTERFACE

- 15" high-resolution color LCD touchscreen
- Integrated hi-fi audio
- Lead-through animation
- Multi-path screen flow
- Human factors-designed non-barcode item look-up
- "Follow me" lights provide visual cues

FLEXIBLE SOLUTION

- Common core module
- Compact, lower profile design
- Consistent user experience
- Co-located cash inputs/outputs
- Multiple unload and bagging modules accommodate any retail environment
- Input belt or shelf
- 1+, 2+ or 3+ bagging platforms

- Takeaway belt
- Optional set-aside shelf
- In-lane upgradeability
- Swappable lane orientation
- Unload and Bagging module
- Color branding
- Multiple language support
- 780FX Bi-optic scanner with LED Scan Advisor
- Integrated scale for produce
- Integrated EAS tag deactivation
- Wired or wireless handheld scanner

EXTENSIVE SECURITY

- Security scale for weight verification
- Item integrity via self-learning and self adjusting weight database
- Reversing takeaway belt
- Electronic Article Surveillance integration available for Sensormatic and Checkpoint devices
- Audio and visual prompts alert shopper and attendant of error
- Store intervention light above lane displays lane status

FULL TENDER OPTIONS

- Recycling coin acceptor/dispenser
- Note handling via either note acceptor and dispenser or optional note recycler
- Compatible with most industry-standard payment devices, including contactless
- Signature capture device
- Document sensed coupon collection bin

ENVIRONMENTALLY CONSCIOUS

- Two-sided thermal (2ST) receipt printer
- Accommodates green bags
- Energy-saving fluorescent light bulbs

REMOTE ATTENDANT STATION

- Desktop and/or mobile handheld device shows interventions and transaction details for up to 10 lanes
- Ability to enter and modify items as on traditional register

HIGH AVAILABILITY SERVICES

- Technical support 365 days a year, 24/7
- Help Desk with Remote Monitoring/diagnostics and support available
- Project Management, Deployment, Business Consulting and Installation Services available

NCR continually improves products as new technologies and components become available. NCR, therefore, reserves the right to change specifications without prior notice.

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